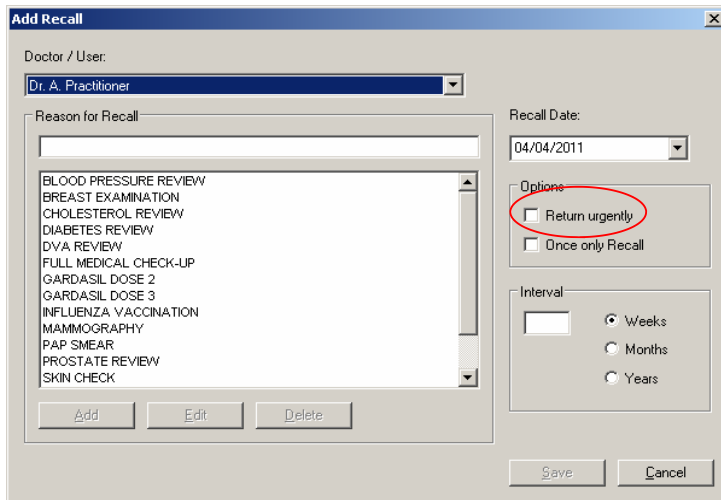


now confidently show your history of actions pertaining to a recall, and therefore an outline of the circumstances influencing your decision to cease follow-up.

Marking a recall as urgent. – You can now create a recall and mark it as “Return Urgently”.



This enables you to isolate your search parameters at the Recall Search screen, to only show “Return Urgently” recalls.

This may be very useful for practices that are using the recalls system for pathology follow up, regardless, there is now an easier method of isolating recalls that are deemed as urgent and therefore ensuring they are given the appropriate level of attention. Return Urgent recalls are also shown in red in the Recall section of the patient record.

Progress Notes Button – The Recall screen now has a “Progress Notes” button, which takes you to the daily notes on the day the recall was initially generated. This is useful functionality, when it comes to looking at older recalls and their reason for creation.

2) Hospital Notification messages via Healthlink

Currently the RHH generates very brief DEM or Ward notification messages to General Practice. These messages come in via either; secure email, in which case the message attachments are manually saved to an “Inbox” folder, or via fax, in which case they are probably scanned into your system. We now have the ability to have these messages delivered via your Healthlink software, with no intervention required by practice staff at all. (Healthlink is the program that currently downloads your results from RHH Pathology, as well as some radiology).

If you would like to switch to this delivery method, contact Ian McKnight at GP South and let him know your Healthlink EDI, (essentially the name of your Healthlink mailbox). Additionally there is a small configuration change needed in your Healthlink software, that can be done by your IT support person.

(Please note that this only applies to the brief typed notifications that are coming out of the RHH, but that the Division is constantly negotiating with the DHHS to get far more informative messages from the hospital in this manner)

3) Updated RHH Referral Template

There is an updated RHH clinics referral template available at our web site: www.gpsouth.com.au/infom.html#dhhs

The template has updated clinic lists, as well as the inclusion of the patients name in a very small font at the top right of each page. This is to help with multi-page referrals potentially getting mixed up at the hospital end.

If you have any questions regarding these articles, or any other questions regarding your practice computer systems, please contact Ian McKnight at GP South on 6208 7303 or imcknight@gpsouth.com.au