

## 2.5 Phone Lines and Information Services for GPs

NAME	NUMBER	HOURS	
Alcohol and Drug Information Service (ADIS)	1800 811 994	24 hours	Telephone advice service.
beyondblue	1300 224 636	Mon-Fri 8:30am- 9:30 pm Sat & Sun 10am to 4:30pm	Information only, not a helpline.
Commonwealth Respite and Carelink Centre	1800 052 222	Mon-Fri 9-5	Provides primary carers with short term and emergency support and information.
Drug and Alcohol Clinical Advisory Service (DACAS)	1800 630 093	24 hours	Patient management advice for practitioners.
GP Psych Support	1800 200 588	24 hours	Provides GPs with free patient management advice from a psychiatrist within 24 hours.
Medicare Hotline	132 150	24 hours	For GP/general practice enquiries regarding item numbers, Medicare claims and requirements.
Mental Health Services Helpline	1800 332 388	24 hours	Single entry point to Mental Health Services. Triage service where clinicians gather referral information and make an initial assessment. Intervention is based on category of need.  Information also provided on local community services.
Telephone Interpreter service	1300 131 450  131 450	Doctors Priority Line  24 hours	Service available to assist communication with patients who are culturally and linguistically diverse.