

PRACTICE MANAGERS NETWORK MEETING
Wednesday 30th November 2011
Tasmania Medicare Local – New Town

MINUTES

1. Previous Minutes

Wednesday 12th October 2011 – available on GP South website under Practice Support

2. Business Arising

2.1 Receptionist “Bootcamp” – Front Desk Staff Orientation 14th/15th November

Feedback from this session was good. One attendee was absolutely new to general practice and this underlined the need to take a further step back in some explanations; however, a good overview of many areas of general practice.

2.2 Practice Nurse Incentive Program – workshop Tuesday 6th December

Speaker will be Lynn Green.

2.3 Infection Control workshop with Marg Jennings – Thursday 24th November

A long day for those who opted to attend both morning and afternoon sessions. The morning session was aimed at Practice Managers while the afternoon session was intended to be more practical and targeted to Practice Nurses and other staff.

3. New Business

3.1 Goals of Care & Advance Care Directives

Jenny Fuller, Support Officer with the Healthy Dying Initiative and Goals of Care Project (DHHS) is available to visit practices to discuss advance care planning. More details in the next Division newsletter. Contact details: Ph 62334981 or jenny.fuller@dhhs.tas.gov.au

3.2 Management of Chronic Pain: Current Concepts

Management of chronic pain sessions are being offered in practices at a time of your choice (breakfast/lunch/evening) or at Tower Road, New Town. Presenter will be Dr Max Sharma, Staff Specialist, Primary Care Services, Southern Tasmanian Area Health Services. The session last for 90 minutes and is case/vignette based. For more information contact Pip at Tasmania Medicare Local on 6208 7300.

4. Any Other Business

4.1 eHealth

New APCC (Collaboratives) wave addressing eHealth.

General discussions around e-health and completing registration paperwork.

Ian is currently sourcing a step-by-step instruction document for completing the paperwork for becoming a seed organization etc. This will be made available as soon as possible.

Next Network meeting: February 2012