

Some Multicultural Health Contacts in Tasmania

DHHS North

- **Clinical Nurse Consultant-Refugee Health, Launceston General Hospital** does staff training and patient liaison. **Fanou Burslem** (full time).
Tel: 6348-8020 Fax: 6348-8982
Mobile: 0488-645-336 Email: Fanou.Burslem@dhhs.tas.gov.au
- **Infectious Disease Clinic (Refugee Health), Launceston General Hospital** monthly.
Dr Louise Cooley (full time based at Pathology Services, Royal Hobart Hospital).
- **Refugee and Migrant Liaison Officer, Launceston General Hospital** does staff training and patient liaison (part time). **Susan Neighbour**.
Tel: 6348-7714 Fax: 6348 7251
Mobile: 0409 537 922 Email: susan.neighbour@dhhs.tas.gov.au
- **Refugee Primary Health Care Clinic (Launceston) with General Practice North, Thursdays**
 - GP's - doctor.rphcc@gpconnect.org.au Dr Andrew Hodson
 - Nurse - nurse.rphcc@gpconnect.org.au Sue Saltmarch
 - Reception - reception.rphcc@gpconnect.org.auMigrant Resource Centre (Northern Tasmania), Cameron Street, Launceston
 - GP North Contact: **Kathy LeFevre**, Senior Program Officer, klefevre@gpnorth.com.au
Post: C/- General Practice North
Tel: 6332-2238 Fax: 6334 2443

DHHS North West

- **Multicultural Liaison Officer, North West General Hospital** does staff training and patient liaison. **Dianne Curran** (part time).
Tel: 6430-6694 Fax: 6434-4169
Email: Dianne.Curran@dhhs.tas.gov.au

DHHS South

- **Refugee and Migrant Liaison Officer, Royal Hobart Hospital** does staff training and patient liaison. **Jenny Forward** (full time)
Tel: 6222-8126 Fax: 6222-8949
Mobile: 0448-902-042 Email: Jenny.Forward@dhhs.tas.gov.au
- **RAHAC (Refugee and Humanitarian Arrival Clinic), Specialist Clinics, Royal Hobart Hospital**
Level 2 C Block 48 Liverpool Street, Hobart
Tel: 6222 8636 Fax: 6222 8083
Email: rhh.clinics@dhhs.tas.gov.au

State-wide DHHS

- **Multicultural Health and Wellbeing Policy Officer** (state-wide) - For information, advice, training or referral. **Deborah van Velzen** (full time)
Tel: 6222-7656 Fax: 6222-7252
Mobile: 0427-554-264 Email: deborah.vanvelzen@dhhs.tas.gov.au
Web: <http://www.dhhs.tas.gov.au/agency/pro/multicultural/>

Other State-wide Organisations and Resources

Bi-Cultural Community Health Program (BCHP) (state-wide)

- Information sessions for New Tasmanians to better understand, effectively interact and independently access the most appropriate health and wellbeing services.
- Provides some free training to services, workers or volunteers to work confidently and appropriately with new arrivals and people of diverse cultural & linguistic backgrounds
- Helps both services and communities to identify emerging health issues and to minimise the risk of harmful practices occurring, for example, Female Genital Mutilation.
- Regional Contact Details:
Launceston Office:
Judith Nekremiah (Community Link Worker-North, part time)
Tel: 6331-2522 Fax: 6331-4492
Mail: BCHP, Red Cross, 54 Patterson St, Launceston TAS 7250
Hobart Office: **Macuei Bona** (Community Link Worker-South, part time) M: 0424-390-407
Tel: 6235-6033 Fax: 6231-1250
Mail: BCHP, Red Cross, GPO Box 211, Hobart, TAS, 7001
- State-wide Contact Details: (State-wide Co-ordinator, part time)
To leave a message for the office: Freecall: 1800-246-850
Email: tas_bicultural_health@redcross.org.au
Website: http://www.redcross.org.au/TAS/services_default.htm

Multicultural Tasmania – is part of the Department of Premier and Cabinet who can link you to a Multicultural Liaison Officer in any Tasmanian State Government Department.

Phone: 6233 3439 Freecall (Tasmania only): 1800 066 782 Fax: 6233 2683

Email: multitas@dpac.tas.gov.au Website: www.dpac.tas.gov.au/divisions/multitas/

Phoenix Centre – support for survivors of torture and trauma including counselling, advocacy and natural therapy programs. **Gillian Long** (Manager), Email: glong@mrchobart.org.au

Regional Contact Details: Website: www.mrchobart.org.au

Hobart: Phone: 6234-9411 Fax: 6231-1264 Mail: 49 Molle St., Hobart TAS 7000

Launceston: Tel: 6331-2300 Fax: 6334-2660 Mail: C/- MRC (Nth), PO Box 824, Laun. 7250

Women's Health Information Line – Freecall 1800-675-028

Information and referrals during office hours Monday – Friday.

Refugee Resettlement Contacts

Migrant Resource Centre (MRC) South

Phone: 6221-0999 Fax: 6231-1264

Email: reception@mrchobart.org.au Web: www.mrchobart.org.au

Migrant Resource Centre (MRC) North - Integrated Humanitarian Settlement Strategy (IHSS)

Phone: 6332-2211 Fax: 6334-2660

Email: queries@mrcltn.org.au Web: www.mrcltn.org.au

Migrant Resource Centre (MRC) North West

Mobile: 0447 568 380

DEVONPORT: Phone: 6423 5598 Fax: 6424 8654

BURNIE: Phone: 6431 9476 Fax: 6432 4025

Centacare (Hobart) - Integrated Humanitarian Settlement Strategy (IHSS)

Phone: 6278-2689 Email: reception@centacaretas.com